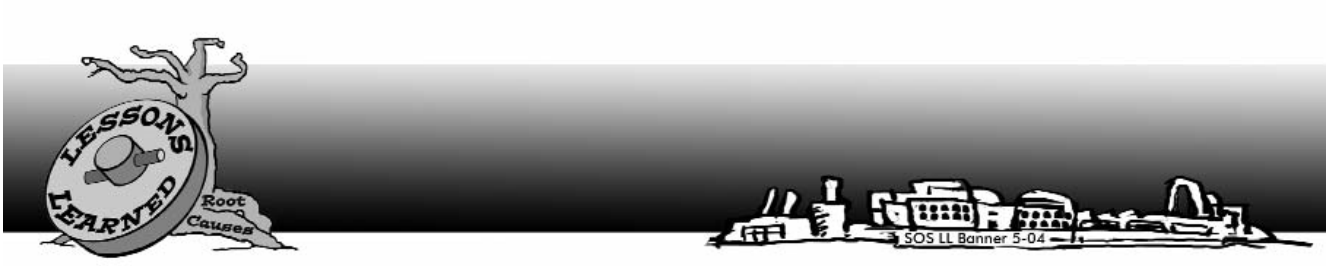

Worker Hurt While Roping Off Area for Cleanup

Purpose

To share "lessons learned" gained from incident investigations through a small group discussion method format.

To understand "lessons learned" through a Systems of Safety viewpoint.

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FOR HEALTH, SAFETY AND ENVIRONMENTAL EDUCATION
A PROJECT OF THE UNITED STEELWORKERS AND THE LABOR INSTITUTE

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Lessons Learned

Volume 08, Issue 61

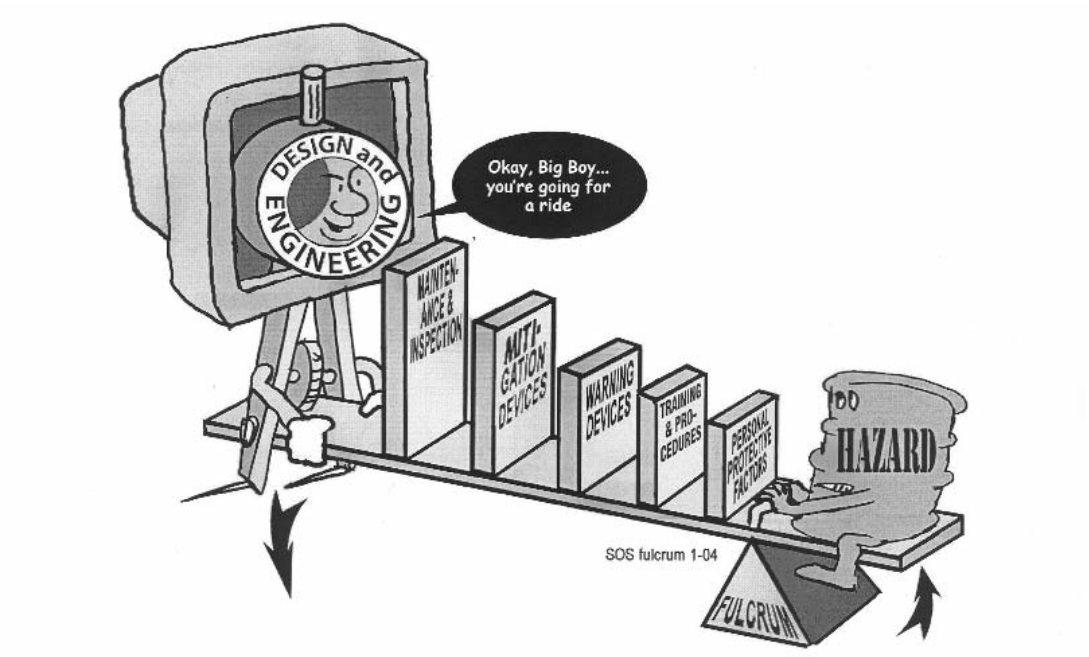
Background Information

Before beginning this Lessons Learned, please review this and the next page which contain information that will introduce the concepts of Lessons Learned and Systems of Safety.

Creating a safe and healthy workplace requires a never ending search for hazards that sometimes are not obvious to us. These hazards exist in every workplace and can be found by using various methods. Lessons Learned are just as the name suggests: learning from incidents to prevent the same or similar incidents from happening again.

Systems Are Not Created Equal: Not equal in protection and not equal in prevention.

Using our Systems Focus to uncover system flaws or root causes is only one part of controlling hazards. We also need to look at the systems involved to decide on the best way to deal with the problem. The most effective way to control a hazard is close to its source. The least effective is usually at the level of the person being exposed. The system of safety in which the flaw is identified is not necessarily the system in which you would attempt to correct the flaw.



Major Safety System	Design & Engineering	Maintenance & Inspection	Mitigation Devices	Warning Devices	Training & Procedures	Personal Protective Factors
Level of Prevention	**Highest—the first line of defense**	**Middle—the second line of defense**				**Lowest—the last line of defense**
Effectiveness	**Most Effective**	←			→	**Least Effective**
Goal	*To eliminate hazards*	*To further minimize and control hazards*				*To protect when higher level systems fail*
EXAMPLES OF SAFETY SUB-SYSTEMS**	**Technical** Design and Engineering of Equipment, Processes and Software Management of Change (MOC)** Chemical Selection and Substitution Safe Siting Work Environment HF **Organizational *(must address a root cause)*** Staffing HF Skills and Qualifications HF Management of Personnel Change (MOPC) Work Organization and Scheduling HF Work Load Allocation of Resources Buddy System Codes, Standards, and Policies**	Inspection and Testing Maintenance Quality Control Turnarounds and Overhauls Mechanical Integrity	Enclosures, Barriers Dikes and Containment Relief and Check Valves Shutdown and Isolation Devices Fire and Chemical Suppression Devices Machine Guarding	Monitors Process Alarms Facility Alarms Community Alarms Emergency Notification Systems	Operating Manuals and Procedures Process Safety Information Process, Job and Other Types of Hazard Assessment and Analysis Permit Programs Emergency Preparedness and Response Training Refresher Training Information Resources Communications Investigations and Lessons Learned Maintenance Procedures Pre-Startup Safety Review	Personal Decision-making and Actions HF Personal Protective Equipment and Devices HF Stop Work Authority

HF - Indicates that this subsystem is often included in a category called Human Factors.
* There may be additional subsystems that are not included in this chart. Also, in the workplace many subsystems are interrelated. It may not always be clear that an issue belongs to one subsystem rather than another.
** The Codes, Standards and Policies and Management of Change subsystems listed here are related to Design and Engineering. These subsystems may also be relevant to other systems; for example, Mitigation Devices. When these subsystems relate to systems other than Design and Engineering, they should be considered as part of those other systems, not Design and Engineering.

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Title: Worker Hurt While Roping Off Area for Cleanup

Identifier: Volume 08, Issue 61

Date Issued: December 28, 2008

Lessons Learned Statement:

The wash up of the felt on a paper machine is done with harsh chemicals. During the wash up, the area is roped off and everyone is kept from the area. Although it is prudent to keep the area clear of unnecessary personnel while using these cleaners, it would be much better to find some less toxic cleaners for the job. *Chemical substitution* is part of the **Design and Engineering *System of Safety,*** *Technical*.

Another problem with this cleanup is the pathway taken to check that all areas are roped off. The worker responsible for clearing the area is in danger before the cleanup even starts because the pathway the workers use to check that the area is blocked off properly takes the worker to an unused, inoperable, partially-opened fire door. The workers have to duck under the door to pass through the area. This door has never been removed, even though it is unused, which poses a hazard to every worker in the area. Proper utilization of the **Maintenance and Inspection** ***System of Safety*** would dictate that the door be repaired and put back in operation or removed entirely.

Discussion:

A worker was in the process of roping off an area around a paper machine to block access to the area. The felt on the paper machine was going to be washed with harsh chemical cleaners and all workers needed to stay out of the area.

It was normal procedure to duck under the inoperable fire door and around the back of the machine to check and see that the area was properly roped off. The fire doors in this area are inoperable and unused, but have never been removed. The door in this area is partially open and a worker has to duck down to clear it.

As the worker came back under the fire door, he struck the side of his head on the door. He received a 2-½ inch laceration and had to go to the hospital for stitches.

Analysis

The Logic Tree is a pictorial representation of a logical process that maps an incident from its occurrence, "the event," to facts of the incident and the incident's root causes.

Recommended Actions

1. Repair or remove the fire doors.
2. Pad existing doors as a temporary fix until they can be removed or repaired.
3. Look for non-toxic or less harmful chemicals for cleanup.
4. Eliminate the practice of taking the short way of going around the machine, such as ducking under the doors, until the doors can be removed or repaired.

Education Exercise

Working in your groups and using the Lessons Learned Statement, Discussion, Analysis and Recommended Actions, answer the two questions below. Your facilitator will give each group an opportunity to share answers with the large group.

1. Give examples of ways to apply the Lessons Learned Statement at your workplace.

2. Of the examples you generated from Question 1, which will you pursue in your workplace? (**Note:** When we say something you may pursue, we mean a joint labor-management activity or a union activity rather than an activity carried out by you as an individual.)

Trainer's Lessons Learned Success Inventory

Following a Lessons Learned (LL) session, **the trainer who led the LL** should complete this form. This information will: 1) Help you reflect on the successes and challenges of the session; 2) Help USW with new curriculum development; and 3) Help USW as a whole better understand how the LL Program is supporting their workers.

By reviewing LL from different sites or from other areas of their workplaces, workers are able to analyze the information and apply these lessons to their own workplaces in order to make their workplaces healthier and safer.

1. Site name (if there are participants from more than one site, please list all).

_____

2. Date of LL training _____
3. LL number used in today's Training_____
4. Your name_____
5. **Summary of Education Question 1:** Please summarize participants' examples of ways to apply this LL Statement to their workplace.

Please continue on reverse side.

6. **Summary of Education Question 2:** Please summarize actions or recommendations participants discussed pursuing at their workplace(s).

Thank you for completing this form.

EVALUATION

Lessons Learned: Worker Hurt While Roping Off Area for Cleanup

Please answer the two questions below:

1. **How important is this lessons learned to you and your workplace? (Circle one.) Rate on a scale of 1 to 5, with 5 being the most important.**

1	2	3	4	5

2. **What suggestions would you make to improve this Lessons Learned?**

End of Training Trainer's Instructions

Please complete the information below.

Trainer's Name _____
(Please Print)

Date of training: _____

No. of Participants: Total _____ Hourly _____ Management _____

Location of Training: _____

USW Local # _____

Send:

1. This page;
2. The Education Exercise (page 8);
3. The Trainer's LL Success Inventory form (pages 9 and 10);
4. The evaluation for each participant (page 11); and
5. The Sign-in sheet (page 13) to:

If you are a TOP Site (excluding DOE TOP Sites)	**Send to: Steve Cable 2915 Gradient Drive St. Louis, MO 63125**
All other sites (including DOE TOP Sites)	**Send to: Doug Stephens United Steelworkers 3340 Perimeter Hill Drive Nashville, TN 37211**

Thank you for facilitating the sharing of this Lesson Learned with your coworkers.

Sign-in Sheet

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Name of Class_____ Date of Class_____

Instructors: _____

Please Check One* H	M	Print Name	Signature

***H = Hourly Worker**
M = Management or Salaried Worker