



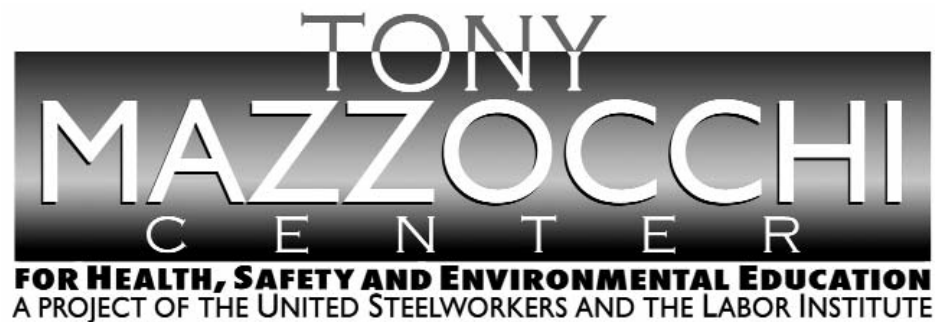
## Worker Cuts Finger and Cut Bleeds onto Floor

### Purpose

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To share “lessons learned” gained from incident investigations through a small group discussion method format.

To understand “lessons learned” through a Systems of Safety viewpoint.



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**Lessons Learned**

**Volume 10, Issue 2**

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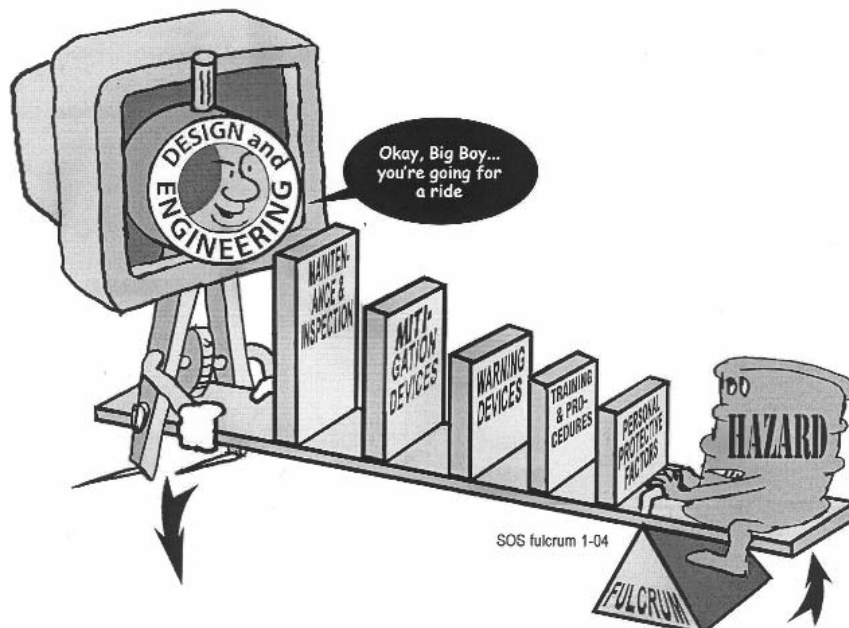
## Background Information

Before beginning this Lessons Learned, please review this and the next page which contain information that will introduce the concepts of Lessons Learned and Systems of Safety.

Creating a safe and healthy workplace requires a never ending search for hazards that sometimes are not obvious to us. These hazards exist in every workplace and can be found by using various methods. Lessons Learned are just as the name suggests: learning from incidents to prevent the same or similar incidents from happening again.

**Systems Are Not Created Equal: Not equal in protection and not equal in prevention.**

Using our Systems Focus to uncover system flaws or root causes is only one part of controlling hazards. We also need to look at the systems involved to decide on the best way to deal with the problem. The most effective way to control a hazard is close to its source. The least effective is usually at the level of the person being exposed. The system of safety in which the flaw is identified is not necessarily the system in which you would attempt to correct the flaw.



Major Safety System	Design & Engineering	Maintenance & Inspection	Mitigation Devices	Warning Devices	Training & Procedures	Personal Protective Factors
Level of Prevention	Highest—the first line of defense		Middle—the second line of defense			Lowest—the last line of defense
Effectiveness	Most Effective		←————→			Least Effective
Goal	To eliminate hazards	To further minimize and control hazards				To protect when higher level systems fail
<b>EXAMPLES OF SAFETY SUB-SYSTEMS**</b>	<b>Technical</b> Design and Engineering of Equipment, Processes and Software Management of Change (MOC)** Chemical Selection and Substitution Safe Siting Work Environment HF	Inspection and Testing Maintenance Quality Control Turnarounds and Overhauls Mechanical Integrity	Enclosures, Barriers Dikes and Containment Relief and Check Valves Shutdown and Isolation Devices Fire and Chemical Suppression Devices Machine Guarding	Monitors Process Alarms Facility Alarms Community Alarms Emergency Notification Systems	Operating Manuals and Procedures Process Safety Information Process, Job and Other Types of Hazard Assessment and Analysis Permit Programs Emergency Preparedness and Response Training Refresher Training Information Resources Communications Investigations and Lessons Learned Maintenance Procedures Pre-Startup Safety Review	Personal Decision-making and Actions HF Personal Protective Equipment and Devices HF Stop Work Authority
	<b>Organizational (must address a root cause)</b> Staffing HF Skills and Qualifications HF Management of Personnel Change (MOPC) Work Organization and Scheduling HF Work Load Allocation of Resources Buddy System Codes, Standards, and Policies**					

HF - Indicates that this subsystem is often included in a category called Human Factors.  
 \* There may be additional subsystems that are not included in this chart. Also, in the workplace many subsystems are interrelated. It may not always be clear that an issue belongs to one subsystem rather than another.  
 \*\* The Codes, Standards and Policies and Management of Change subsystems listed here are related to Design and Engineering. These subsystems may also be relevant to other systems; for example, Mitigation Devices. When these subsystems relate to systems other than Design and Engineering, they should be considered as part of those other systems, not Design and Engineering.

**Revised October 2006**



**Title:** Worker Cuts Finger and Cut Bleeds onto Floor

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### **Lessons Learned Statement**

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A worker cut his finger while removing melter refractory glass from the Line-2 Melter. *Systems of Safety* are utilized to prevent this type of incident.

If the **Training and Procedures System of Safety** had been utilized, the worker would have been properly trained on how to remove the melter refractory glass. In addition, working within the **Personal Protective Factors System of Safety**, cut-resistant gloves would have been provided which would have lessened the likelihood of this type of injury occurring.

The cut bled onto the floor and was not cleaned up until some time after the accident. If the Training and Procedures System of Safety had been utilized, the area of blood would have been isolated until it could have been properly cleaned up by trained personnel.

## **Discussion**

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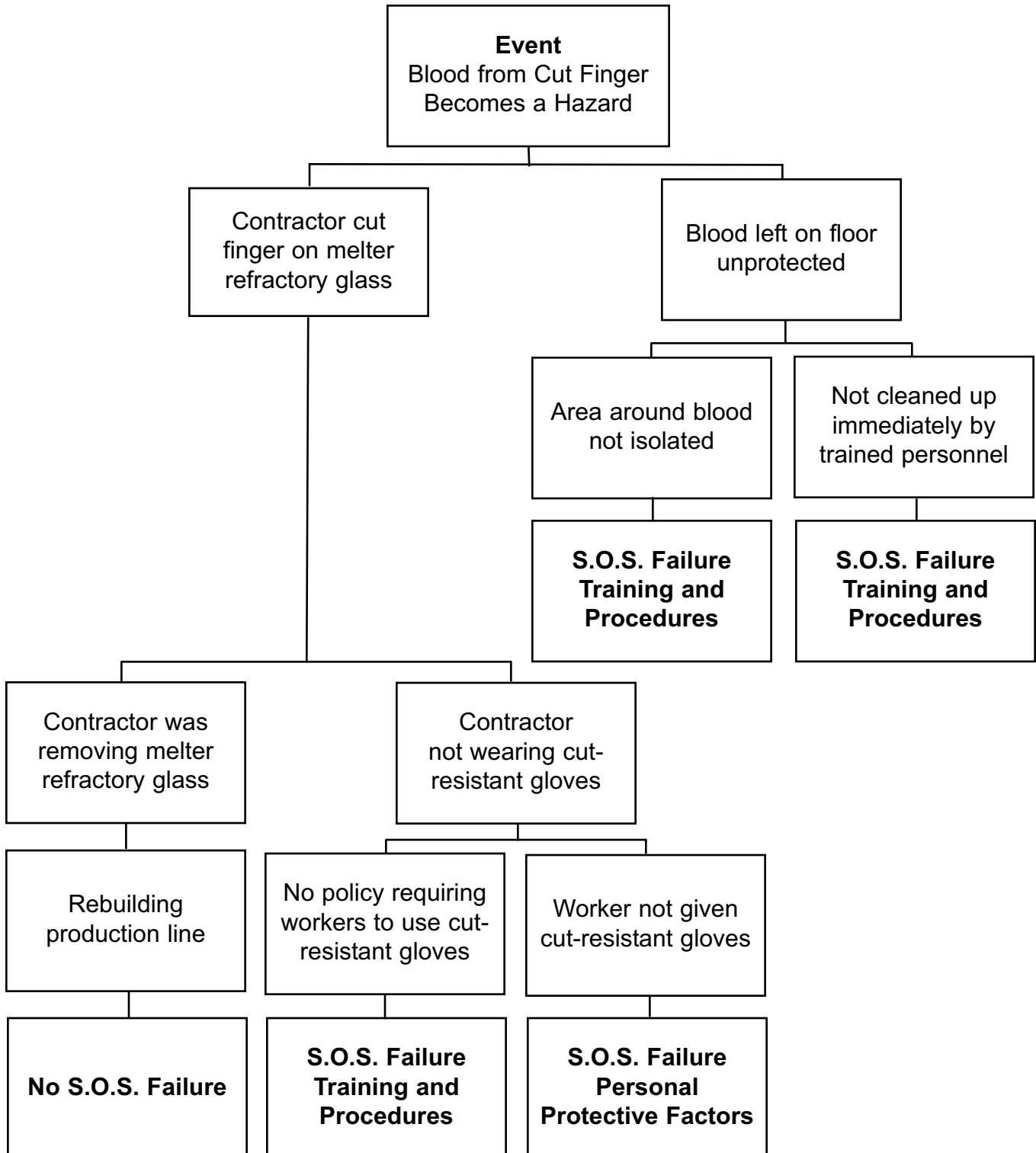
While working in the Line-2 melter, a worker cut his finger removing melter refractory glass. There was no policy in place that required cut-resistant gloves for this type of job.

The worker walked from the melter to the bathroom to tend to the cut. He cleaned the cut, applied a bandage and returned to work.

The worker's finger had bled onto the floor after he had cut it. He did not stop to clean it up because he was injured. The area with the blood was not isolated or cleaned up immediately.

## Analysis

The **Logic Tree** is a pictorial representation of a logical process that maps an incident from its occurrence, “the event,” to facts of the incident and the incident’s root causes.



## **Recommended Actions**

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1. Provide all workers, including contractors, with cut-resistant gloves when performing these types of jobs.
2. Implement a policy/procedure requiring all workers and contractors to use cut-resistant gloves when performing these types of jobs.
3. Train contractors on all safety procedures including Bloodborne Pathogen policies and procedures.
4. Have biohazard cleanup kits stationed not only in the workplace, but also in lunchroom, bathroom and office areas.

## Education Exercise

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Working in your groups and using the Lessons Learned Statement, Discussion, Analysis and Recommended Actions, answer the two questions below. Your facilitator will give each group an opportunity to share answers with the large group.

1. Give examples of ways to apply the Lessons Learned Statement at your workplace.

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2. Of the examples you generated from Question 1, which will you pursue in your workplace? (**Note:** When we say something you may pursue, we mean a joint labor-management activity or a union activity rather than an activity carried out by you as an individual.)



## Trainer’s Lessons Learned Success Inventory

Following a Lessons Learned (LL) session, **the trainer who led the LL** should complete this form. This information will: 1) Help you reflect on the successes and challenges of the session; 2) Help USW with new curriculum development; and 3) Help USW as a whole better understand how the LL Program is supporting their workers.

By reviewing LL from different sites or from other areas of their workplaces, workers are able to analyze the information and apply these lessons to their own workplaces in order to make their workplaces healthier and safer.

1. Site name (if there are participants from more than one site, please list all).

\_\_\_\_\_

2. Date of LL training \_\_\_\_\_

3. LL number used in today’s Training \_\_\_\_\_

4. Your name \_\_\_\_\_

5. **Summary of Education Question 1:** Please summarize participants’ examples of ways to apply this LL Statement to their workplace.

**Please continue on next page.**

- 6. Summary of Education Question 2:** Please summarize actions or recommendations participants discussed pursuing at their workplace(s).

**Thank you for completing this form.**

# EVALUATION

## Lessons Learned: Worker Cuts Finger and Cut Bleeds onto Floor

Please answer the two questions below:

1. How important is this lessons learned to you and your workplace? (Circle one.) Rate on a scale of 1 to 5, with 5 being the most important.

1	2	3	4	5
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2. What suggestions would you make to improve this Lessons Learned?

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## End of Training Trainer's Instructions

Please complete the information below.

Trainer's Name \_\_\_\_\_  
(Please Print)

Date of training: \_\_\_\_\_

No. of Participants: Total \_\_\_\_\_ Hourly \_\_\_\_\_ Management \_\_\_\_\_

Location of Training: \_\_\_\_\_

USW Local # \_\_\_\_\_

Send:

1. This page;
2. The Education Exercise (page 8);
3. The Trainer's LL Success Inventory form (pages 9 and 10);
4. The evaluation for each participant (page 11); and
5. The Sign-in sheet (page 13) to:

<p><b>If you are a TOP Site (excluding DOE TOP Sites)</b></p>	<p><b>Send to: Steve Cable 2915 Gradient Drive St. Louis, MO 63125</b></p>
<p><b>All other sites (including DOE TOP Sites)</b></p>	<p><b>Send to: Doug Stephens United Steelworkers 3340 Perimeter Hill Drive Nashville, TN 37211</b></p>

Thank you for facilitating the sharing of this  
Lesson Learned with your coworkers.



**SIGN-IN SHEET**      *(Please print clearly.)*

**Class Title:** \_\_\_\_\_ **Class Completion Date:** \_\_\_\_\_

**Location (City, State)/Facility:** \_\_\_\_\_

**Grant Program:** \_\_\_\_\_ **Dist. & LU #:** \_\_\_\_\_

**Instructors: 1)** \_\_\_\_\_ **2)** \_\_\_\_\_

**3)** \_\_\_\_\_ **4)** \_\_\_\_\_ **5)** \_\_\_\_\_

**Name (print first and last)**

**Check one:**

		<b>Hourly</b>	<b>Management</b>
1			
2			
3			
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